

# Quarterly Newsletter

**WINTER 2023** 

*"Where we empower each other to deliver comprehensive medical care with compassion and excellence".* 

#### Rest in eternal and perfect peace Dr Stella Okonkwo



We give thanks for an excellent life but will deeply miss Dr Stella Okonkwo – GP Partner at Brunswick Park and before that Team Health Care Practice.

Dr Okonkwo qualified as a doctor 50 years ago in 1973 and first came to this practice to work with Dr Cox in 1989.

She dedicated many years of service to the practice and took semi-retirement in 2018.

Dr Okonkwo died peacefully on Monday 20th November 2023 surrounded by her family.

Rest in eternal and perfect peace.

Please see over the page for funeral information...

Celebration of Life



NTO

#### ARRANGEMENTS:

Service of Songs Wednesday January 10th 2024 | 6:30pm

TREM Heritage Hub - 96 Romford Rd, London E15 4EG, United Kingdom

Funeral Service Thursday January 11th 2024 | 11am

St Mary's at Finchley - Hendon Lane, London N3 1RL Followed by Internment at Hendon Cemetery NW7 1NB

Reception immediately afterwards at Stone X stadium Greenlands lane, London NW4 1RL from 2pm

Please RSVP to drstella.tribute@gmail.com by Thursday January 4th 2024

In place of flowers, please donate to the Church and Churchyard project here

"Give thanks in all circumstances; for this is God's will for you in Christ Jesus" 1st Thessalonians 5 : 18 NIV

#### Practice updates...

We are delighted to introduce Reception Lead Sharon, Receptionist Ritixa and Trainee Nurse Associate Sorah to our team. Additionally, we extend our heartfelt congratulations to Dr. Bina Chauhan, who recently welcomed a healthy and beautiful baby boy.

#### Award Winners

The practice was nominated for and won the award recognising its commitment to exceptional service delivery. (Launching a series of one stop shop practice-based dementia clinics. Using an MDT approach to deliver a high quality holistic, annual dementia review). The team worked tirelessly, and receiving this award meant a great deal to everyone involved.





#### PATIENT PARTICIPATION GROUP



We would like to thank members of the Patient Participation group (PPG) who volunteered at our Macmillan Coffee Morning. Their help and assistance was very much valued by the Practice. And we raised £194.53. Thank you to everyone who contributed, and we hope you enjoyed the cakes...





Friday 22<sup>nd</sup> December 2023 – 08:00-18:30

Saturday 23rd December 2023 – Closed

Sunday 24th December 2023 – Closed

Monday 25<sup>th</sup> December 2023 – Closed

Tuesday 26<sup>th</sup> December 2023 – Closed

Wednesday 27<sup>th</sup> December 2023 - 08:00-18:30

Thursday 28<sup>th</sup> December 2023 – 08:00-18:30

Friday 29th December 2023 - 08:00-18:30

Saturday 30th December 2023 - Closed

Saturday 31<sup>st</sup> December 2023 – Closed

Monday 1<sup>st</sup> January 2024 – Closed

Tuesday 2<sup>nd</sup> January 2024 – 08:00-18:30

For urgent (NOT life threatening) advice call **NHS 111(NHS 111 is free** from all land lines and mobiles).

For ALL immediate, **LIFE THREATENING** emergencies always call **999**.

Please ensure your repeat prescription is requested in good time, to account for our closure.

You can also call the **Barnet GP Hub** for appointments on **0203 948 6809** 

## **Complaints and Concerns**

If you are concerned or unhappy about the care you have received or any other issue, please let us know so that we can investigate and/or explain.

Compliments are always welcome too – and mean a lot to the team!



# We are improving the way we work with patients with long-term conditions.

Patients living with certain long-term conditions will be encouraged to attend a Yearly Health Check. Long-term conditions are those that impact over a long period of time, such as diabetes and heart diseases. Patients will receive personalised care and support from healthcare professionals from their general practice. This will cover things that patients say matter most to their health and wellbeing, from the best treatment for their condition, to wider things like employment, housing, and mental health. Our goal is that by planning care together with care, patients will have the confidence to manage their health, reduce their risk of being admitted to hospital, and have a better quality of life.

There is further information on our website...

## **Contacting the Practice**

There are many ways that you can contact us, safely and securely:

• Consultation requests can be submitted online via e-consultation (Monday to Friday: 8:00am – 6:30pm. We aim to respond by 6:30 the next working day, if not before.

- Call us on 020 8368 1568 between 8:00am to 6:30pm (12:30-3:00pm for urgent queries only)
- Visit our website:
- Please note we cannot routinely respond to patient emails for urgent medical questions or requests for appointments via email.

Brunswick Park Medical Practice, Brunswick Park Road, London. N11 1EY. Tel: 020 8368 1568

